



# A Better Way to Manage Your FFE Project from Procurement to Installation

At northAmerican<sup>®</sup>, our van line agents have worked with interior design firms, procurement professionals and directly with hotels and restaurants to ship, stage and install FF&E. In that time, we've seen what goes on behind the scenes of these projects. This can be a challenge under the best of circumstances. Since there are typical problems that can arise during any deployment, utilizing a moving company that offers advanced technology and global reach is key.

northAmerican Commercial not only has this ground-breaking technology (patent pending) but, with offices, warehouses and company-owned van lines across the globe, we're uniquely prepared to provide outstanding service to any client, large or small, anywhere in the world.



## Challenges Associated with a Deployment

Many local moving companies tout their ability to leverage warehouse technology that will support a successful project. However, once an order is placed utilizing that technology, the remainder of the project is managed manually, which can result in a significant margin of error: Without the ability to track procured inventory to its final resting spot, there's no reliable way to ensure that every item has ended up where it's supposed to be. Client project managers often must sift through different procurement system reports, construction drawings and so on, on an ad hoc basis. They may even have to rely on lengthy, outdated spreadsheets to determine if each room received the items due, no more and no less.



## Hospitality FF&E Services

As a single-source, direct-delivery provider, we have the infrastructure and know-how to accommodate your hospitality, healthcare and medical FF&E installation projects around the world. We can self-perform and/or manage peripheral third-party providers. Some of the functions we perform are:

- De-installation, packing, transporting, and reinstalling of equipment
- Team collaboration to minimize or nullify any interruption to the day-to-day activities
- Real-time warehouse receiving, proof of delivery and inventory confirmation regardless of the location.
- Full access to our patent pending technology CommercialConnect™

## Innovative Technology / A More Efficient Project Solution

Imagine a system in which every item to be transported during your project is tagged and assigned a barcode. That barcode not only matches each item to a specific room, lobby, public space, floor, etc. at your new destination, it also allows your project management team to provide every stakeholder with up-to-the-minute status reporting via mobile devices during the move. All relevant project participants are notified of changes before they've been implemented and when product is ready, in real time. GC's, Owners, the warehouse and other key personnel receive messages letting them know when their milestones are fully completed. Punchlist completion is proactive and timely, as issues and changes can be flagged and raised at any stage of the project. Labor hours are reduced and, best of all, the entire process can be managed from the mobile devices of all project participants.

This technology isn't a fantasy, it's a unique, fully realized application that northAmerican provides to clients of every industry. northAmerican CommercialConnect™ manages all aspects of the project from the second it is ready at the manufacturer until it is placed in the final destination. Detailed visibility into every aspect of the project is provided, from order placement, in transit shipments, warehousing, staging and to final placement. The platform is free to any client using our services, is customized to address specific needs, and provides true control throughout the commercial move process. Operations resume faster and more efficiently, reducing overall program costs and expediting the go-live date. The technology, combined with our global, inhouse network of moving van lines, has revolutionized the way companies perform new construction and renovation projects involving FFE and OSE.

## Why northAmerican Commercial?

In addition to our groundbreaking technology, the following differentiators set northAmerican apart from our competitors:

**Global Capacity / Superior Quality:** With over 1,400 locations in 177 countries, including 58 northAmerican operations centers and three van lines in our portfolio of brands with a combined 1,000 agencies worldwide, northAmerican is the only asset based, direct-delivery provider in the industry. This provides a myriad of benefits to our clients, including an unmatched combination of global breadth with on-the-ground, localized attention.

**Priority Service Throughout the Year:** Because northAmerican owns its supply chain, we're fully aware of where our resources are always, globally. This allows us to prioritize those resources, guaranteeing our clients priority handling during peak moving season, or in geographic areas where moving resources are high in demand but low on capacity and/or resources. Having direct visibility of, and access to, the schedules and expertise of our agents and move teams means we're better able to match the right movers and providers to our clients, according to their specific circumstances and needs. Our customers are no longer tied to a single, local mover but to the world's largest moving network.

**Efficiency:** Because we handle tens of thousands of moves annually, northAmerican has acquired a wealth of knowledge and expertise on every aspect of a commercial move. Our expansive global network translates into greater scalability and flexibility and, because everything is provided under one roof, we can bundle services and manage your move more efficiently. There is no provider in the world that can lower the overall program costs like northAmerican – one contract, one globe, one source of transparent accountability.

## Contact Us

Whether you're moving your workplace across town or across the globe, northAmerican Commercial is uniquely positioned to manage the project, reduce service disruptions, and get your project completed with unmatched efficiency – faster, better, cheaper. From design and planning to retail refurbishment, our expertise can be easily tailored to fit each of our client's unique objectives.

For more information visit: [northamerican.com](http://northamerican.com)



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