

Moving, Mobility & COVID-19:

What northAmerican® Van Lines Would Like its Customers and Clients to Know



Over the past few weeks, the world has experienced a circumstance the likes of which none of us has seen before. The Coronavirus pandemic is not only threatening the fabric of our daily lives, but more importantly, the health of every member of our global community. At this time of uncertainty, we at northAmerican Van Lines, would like to reassure you of the following:

1. We recognize the gravity of this situation and are taking every possible precaution to ensure the safety of our employees, agent family, customers, and clients. More information on the steps northAmerican has taken to protect against the virus can be found [here](#).
2. We are in this together! Communication on both sides is vital to everyone's safety. We have directed our crews to practice "social distancing", and we are working to ensure that they have not visited high-risk areas or show any symptoms of illness. Our network can give you the option of performing our pre-move survey virtually. If you are moving, you can help us keep you safe by limiting the number of people in your home during the moving process (packing through delivery) to as few people as possible. Should you or someone in your home have been exposed to the virus", call your northAmerican agent right away. We're here to help. We will do everything in our power to be flexible with rescheduling and making your move successful.
3. We're here and available to help with your moving needs. If you are looking for a full-service mover for yourself or an employee, our agent network of moving professionals is waiting and ready to help. When you're ready to move or ready to relocate employees, northAmerican will be there to provide the professional, quality service you've come to expect.

While this event may be remembered as one of the top "character building" events of the century, one thing we know is that we will come through this and be stronger for it. Take care of yourself and your family and be safe.

For more information visit: northamerican.com

